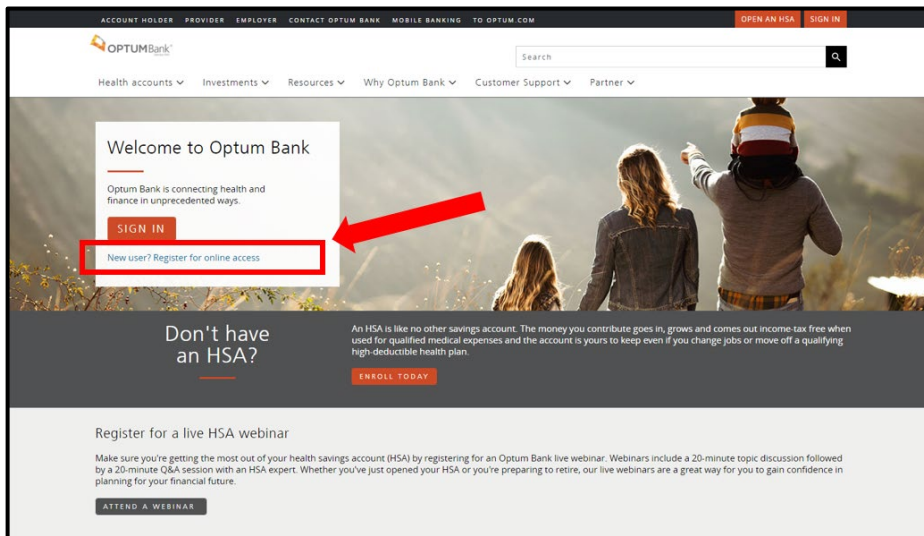


OPTUM ONLINE PORTAL INSTRUCTIONS

All employees participating in White Brothers medical plans that include a company-sponsored HSA contribution can use the information below to register for their online HSA account. [All HSA account are managed by Optum Bank.](#) If you have questions about your HSA account, eligibility, or anything else related to White Brothers' benefit offerings, please contact HR at hr@whitebros.net.

1. Open your internet browser (Google Chrome, Microsoft Edge, ect.) and go to www.optumbank.com



2. Enter your first & last name, date of birth, zip code, and the last six digits of your Social Security Number. This will allow Optum to locate your HSA account.

The image shows the Optum Bank HealthSafe ID registration page. At the top, there's a 'Sign In' link. Below it is a progress bar with three steps: 1. Personal information, 2. Create account, and 3. Confirm information. The first step is active. The main content area has a welcome message and instructions. Below that is a registration form with the following fields: First name (required), Last name (required), Date of birth (MM/DD/YYYY), Zip code, and Social Security Number (last six digits). There's also a 'Registration method' dropdown menu. To the right of the form is a section titled 'Already have a HealthSafe ID?' with a 'Sign in now' link. Below that is a section titled 'Not sure if you have a HealthSafe ID?' with a 'Register here' link. At the bottom of the form is a 'Continue' button.

3. Select which method you would like Optum to use to confirm your information (Email, Call, or Text). Once you've made a selection, a confirmation code will be sent using the method you selected. Enter the Confirmation Code and press 'Submit'.

The screenshot shows the Optum Bank HealthSafe ID confirmation page. At the top, the Optum Bank logo is visible. Below it, a progress bar shows three steps: 'Personal information' (completed with a green checkmark), 'Create account' (completed with a green checkmark), and 'Confirm information' (current step, marked with a '3' in a circle). A message states: 'Only one more step. To help protect your account we must confirm your information before proceeding.' Below this, a box titled 'Select one of the following methods to confirm your information' contains three options: 'Email me' (with an envelope icon), 'Call me*' (with a phone icon), and 'Text me*' (with a text message icon and a grey highlight). Below the options, a message says: 'A text message with a confirmation code has been sent to: 770-286-7183 / Edit'. It then asks: 'Please enter the code from that text message. This code expires 10 minutes from when it was sent.' There is a 'Confirmation code' input field, a 'Send another code >' link, and a 'Submit' button. At the bottom, there is a help section: 'We're here if you need help. Just call us at 1-844-553-7130 or click here to visit our website for more information on HealthSafe ID.' and a disclaimer: '*Messaging, voice and data rates may apply'.

4. Verify your identity by entering the last 4 digits of your Optum Bank HSA debit card, or your Optum Account number. If you do not have your Optum Bank account number, please contact Human Resources.

The screenshot shows the Optum Bank Security Question page. At the top, the Optum Bank logo is visible. Below it, the title 'Security Question' is displayed, followed by the subtitle 'Verify your identity'. The main content area has a background image of a person's feet in sneakers. A message states: 'To ensure the security of your account, please enter the last 4 digits of your debit card or your full account number.' Below this, there are two input options: 'Enter the last 4 digits of your Optum Bank HSA debit card' with an input field, and 'OR' followed by 'Enter your account number' with an input field. A 'Submit' button is at the bottom.

6. Read the Terms & Conditions of using Optum's online portal. If you agree to comply these requirements, press "I accept". Accepting these Terms & Conditions is required to gain access to the online portal, but not required to participate in the HSA program.

Terms & Conditions

By clicking "Yes" or by using the Optum Bank Mobile Application, you agree to the terms and conditions of the following agreements and policies:

- [The Optum End User License Agreement](#)
- [The Optum Bank Online Banking Services Agreement](#)
- [The Optum Bank HSA Custodial and Deposit Agreement](#)
- [The Optum Bank Privacy Policy](#)
- [The Optum Bank Mobile Application Privacy Policy](#)

Optum End User License Agreement


End User License Agreement terms and conditions governing download and use of this mobile application, downloaded by you. Please read this End User License Agreement terms and conditions carefully.

This End User License Agreement sets forth the terms and conditions ("Terms") under which Optum Bank, Inc. ("Optum") (alternatively referred to as "us," "we," or "our") offers you the right to download and use the Optum Bank mobile application (including any updates thereto, the "Application") and your use of the Application is governed by these Terms. By accepting these Terms (i) you represent that you are of legal age to enter into a binding contract and (ii) you signify that you have read, understood and agree to these Terms (and that such Terms are enforceable like any other written negotiated agreement signed by you) and certify that you are at least 13 years old or older. If you do not agree to these Terms, or you are not at least 13 years old, you may not use the Application.

These Terms constitute an agreement strictly between Optum and you and you acknowledge that Optum (in accordance with the limitations

[I accept](#) [I decline](#) [Print](#)

7. You should now have access to Optum Bank's online portal where you can manage your Health Savings Account.

Member / GIC

Help

Dashboard Accounts Payments Contributions Investments Help & Tools Settings

Hi

TOTAL FUNDS

Accounts

HSA

WHITE BROS AUTO PARTS

Available Balance

Account Overview >

HSA Total

Investments

Save more to see investment options!


[Learn more >](#)

Start here

Welcome to your new Optum HSA account. In order to ensure you complete your account set up and get the most out of your account, make sure you:

- ☐ Validate address, phone number, email address
- ☐ Add beneficiaries
- ☐ Add an external bank account
- ☐ Order an additional debit card

Close



I want to...

[View Transactions](#) [Make a Payment](#) [Statements & Docs](#)